



November 11, 2018

Ms. Jean Crocco
6160 N. Cicero Ave.
Suite 600
Chicago, IL 60646

Dear Ms. Crocco,

This letter is in reference to the online complaint you submitted to the Department of Health's Division of Acute and Ambulatory Care (Department) on October 8, 2018 regarding the closed office of the formerly operated Women's Medical Society located at 3801 Lancaster Ave, Philadelphia. In your correspondence, you expressed concern with the status of the building, including the appearance of patient files and a waste bag remaining in the building.

The Department takes its role in ensuring health care facilities under the Department's regulatory authority are in compliance with state licensing standards. However, the Department does not have regulatory authority over a closed office, including the closed office of the formerly operated Women's Medical Society located at 3801 Lancaster Ave, Philadelphia. You may want to raise your concerns to the City of Philadelphia Division of Licensing and Inspections. That office can be reached at

1401 John F. Kennedy Blvd.
11th Floor
Philadelphia, PA 19102
(215) 686-2400

Additionally, if a person believes that his or her medical records are in the building, that individual could contact the Pennsylvania Department of State, who has the regulatory oversight over physicians and record retention requirements. The Department of State is located at 401 North Street, Harrisburg, Pa, and the agency can be reached at (717) 787-6458.

Thank you for bringing these concerns to our attention.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Garrison E. Gladfelter, Jr.', with a stylized flourish at the end.

Garrison E. Gladfelter, Jr, Director
Division of Acute and Ambulatory Care